Category of Respondents	Surgeon	Quality & Safety Manager	Nurse	Dept Health Gov Representative	Project Manager
	22%	25%	17%	8%	8%
	Research Health Professional	CEO	Project Officer	Others*	
	3%	3%	3%	11%	

*'Others' category included: Quality & Safety officers, Clinical Risk officers, and a GP.

Feedback was provided by 36 respondents (34%) out of 106 health professionals who attended.

***Note**: Scale: 1 = strongly disagree, 2 = disagree, 3 = neutral, 4 = agree and 5 = strongly agree.*

1.	The Program	Avg	Responses	% Responses
1.1	The program was relevant to my role.	4.3	35	97%
1.2	The program outcomes were explained.	4.0	34	94%
1.3	The pace was adequate to meet my needs.	4.1	35	97%
1.4	The seminar material was useful during the program.	4.2	35	97%
2.	**The Environment**	**Avg**	**Responses**	**% Responses**
2.1	Upon arrival I was made to feel welcome.	4.5	36	100%
2.2	The setup of the room and venue was suitable.	4.3	35	97%
2.3	The facilities were clean and well presented.	4.2	36	100%
3.	**The Facilitator**	**Avg**	**Responses**	**% Responses**
3.1	The facilitator's presentation was well paced and suited to the group.	4.2	34	94%
3.2	The facilitator encouraged participation and discussions.	4.3	35	97%
4.	**The Seminar**	**Avg**	**Responses**	**% Responses**
4.1	The 'Value of investing in the health care sector' presentation was well paced and suited to the group.	4.0	36	100%
4.2	The 'What would it take to improve further surgical care' presentation was well paced and suited to the group.	4.4	36	100%
4.3	The 'Better and safer surgical care' presentation was well paced and suited to the group.	4.2	36	100%
4.4	The 'Channeling data for better patient care' presentation was well paced and suited to the group.	4.2	36	100%
4.5	The 'Benefits of multidisciplinary review' presentation was well paced and suited to the group.	4.3	36	100%
4.6	The 'Legal health checks for mortality audits' — **Did not proceed**	n/a	n/a	n/a
4.7	The 'Coroner's perspective on poor surgical outcomes' presentation was well paced and suited to the group.	4.1	35	97%
4.8	The 'Changing how we think about surgical reviews' presentation was well paced and suited to the group.	4.3	32	89%
4.9	The 'Poor surgical outcomes and disciplinary proceedings' presentation was well paced and suited to the group.	4.0	33	92%
4.10	The 'Qualified privilege and balancing patient safety' presentation was well paced and suited to the group.	3.7	32	89%
4.11	The 'Fundamentals in patient safety' presentation was well paced and suited to the group.	3.9	23	64%
4.12	Panel Discussion — **Did not proceed**	n/a	n/a	n/a
5.	**Program Results**	**Avg**	**Responses**	**% Responses**
5.1	I have gained valuable knowledge and skills from this program.	4.1	35	97%
5.2	I can apply the skills and knowledge from this program in my role.	4.0	35	97%

Themes / Category	Comments
Program - Pacing How delegates perceived the time-management of the program.	**Highlights:** • *"Packed full but a most enjoyable seminar/workshop."* **Improvements:** • *"Preference would have been an earlier start and earlier finish."* • *"Audience can sometimes be asked to liaise with speakers outside instead of holding up the others."* • *"Speakers went over— due in part to questions, which could have been kept at the end during the panel or during the networking sessions. This causes unnecessary delays."*
Program – Content What delegates thought of the quality of the speakers, and the content of presentations.	**Highlights:** • *"Prof Stephen Duckett was amazing! He added value through talking about what each of us can do in real life e.g. find out what others are doing well and learn."* • *"Overall, interesting and informative seminar."* • *"Great forum, some really valuable info."* **Improvements:** • *"Perhaps some more practical examples and clinical discussion/case studies would be of use during a day like this."* • *"I found much of the legal stuff towards the end very dry, but I can see how surgeons/clinicians might find it relevant."*
Environment What delegates thought of the venue set-up: the room and amenities.	**Highlights:** • *"Think the satellite screens are great! Lunch lovely. Good coverage of different diets."* **Improvements:** • *"Catering can have two-way queues to avoid one long line."* • *"Softer cushioned chairs would be appreciated especially for such long sessions."*
Staff performance Delegates' opinions on VASM staff performance.	**Highlights:** • *"Thank you RACS for your leadership in hosting this workshop — fantastic and well worth interstate travel to attend."* • *"A/Prof McCahy did a great job chairing the session and dealing with recalcitrant audience members."* • *"Staff were friendly and helpful… Great job VASM team!"* **Improvements:** • *"Some participants' questions belaboured their personal issues — not relevant. Organisers need to shut these people down."*